



PC-COASTS Acceptable Use Policy

This Acceptable Use Policy specifies certain actions prohibited by PC-COASTS for users of the PC-COASTS Network. PC-COASTS reserves the right to modify this Policy at any time to stay in compliance with any laws, regulations and security requirements. By using PC-COASTS services, any customer, employee or third party unconditionally accepts the terms of this policy.

ILLEGAL USE

The PC-COASTS Network may be used only for lawful purposes. Transmission, distribution or storage of any material in violation of any applicable law or regulation coming to or from any unauthorized network or system is prohibited. This includes, without limitation, material protected by copyright, trademark, trade secret or other intellectual property rights used without proper authorization; government and military data protected by law and national security; university and academic data protected by public policy; and material that, in PC-COASTS's sole discretion, is obscene, defamatory, constitutes an illegal threat, facilitates identity theft or other fraud, or violates export control laws. Any violation of the above, which compromises the integrity of the PC-COASTS Network or any other network, is strictly prohibited.

NETWORK AND MACHINE RESOURCES

PC-COASTS reserves the right to monitor and allocate network and machine resources. IP addresses are allocated per server and according to virtual server specifications. CGI resources are allocated one per domain (a virtual host is required for each CGI-bin and is considered a virtual host). PC-COASTS in its sole discretion and upon reasonable notice to customer reserves the right to discontinue any hosting account and/or any script which causes excessive server load and/or uses excessive server and network resources.

To protect Internet, network, and machine resources on behalf of the entire PC-COASTS customer base, no individual customer may do the following:

1. Offer adult content of any kind, as determined in PC-COASTS's sole discretion.
2. Utilize CGI/PERL chat, JAVA chat, or any other chat scripts in a manner that adversely affects the operations or performance of other PC-COASTS customers or of the PC-COASTS system(s) or network(s). The adverse effect of such use shall be determined by PC-COASTS in its sole discretion.
3. Use more than 1 MPBS throughput during peak network hours (9AM to 6PM ET). Such usage could result in penalty fees. In the event of any dispute regarding penalty fees, PC-COASTS may determine violations and fees applicable in its sole discretion.

Moreover, in a shared hosting environment, for the same reasons indicated above, no individual customer may do the following: (NOTE: The restrictions listed immediately below do NOT apply to collocation plans, server appliance plans, I-MHIP plans, or any other dedicated server offerings.)

1. Use their web site to store web pages, files, or data for other IP addresses or domain names or as a repository for files, data, or "Warez group" download transfer.



PC-COASTS Acceptable Use Policy

2. Use their web site for data transfer from any database server, or for streaming audio and/or video downloads; or use their web site as a storage area for files that are not linked to the customer's web pages hosted on the same web site on PC-COASTS's servers.

PC-COASTS may immediately suspend service without prior notice to any web site that violates these rules. In the event of any dispute regarding these rules, PC-COASTS may determine violations of these rules in its sole discretion.

Customers utilizing bandwidth in excess of plan limitations, or in violation of these rules, will owe PC-COASTS compensation therefore at the applicable rate for excess bandwidth.

SYSTEM AND NETWORK SECURITY

Violations of system or network security are prohibited, and may result in criminal and civil liability. PC-COASTS will investigate incidents involving such violations and may involve and cooperate with law enforcement authorities if a criminal violation is suspected. PC-COASTS respects the privacy of customer data and vigilantly protects that data and ALL customers who host with PC-COASTS. If any violation of the law or this AUP is suspected, PC-COASTS reserves the right to investigate. Use of the PC-COASTS network constitutes consent to monitoring. Examples of unlawful acts, system, or network security violations include, without limitation, the following: Unauthorized access to or use of data, systems or networks, including any attempt to probe, damage, scan or test the vulnerability of a system or network or to breach security or authentication measures without express authorization of the owner of the system or network. Unauthorized monitoring of data or traffic on any network or system without express authorization of the owner of the system or network. Interference with service to any user, host or network including, without limitation, mailbombing, flooding, deliberate attempts to overload a system and broadcast attacks. Unauthorized access to any data, system, or network from an unauthorized system or network for any purpose which is not lawful or which is intended to do harm. Forging of any TCP-IP packet header or any part of the header information in an email or a newsgroup posting. Electronic forging of any kind to include but not limited to IP addresses, domains, business names, etc.

If you use any PC-COASTS service described on this website, and if PC-COASTS determines in its sole discretion that you caused or allowed a security exploit within the PC-COASTS network, or that you caused or allowed UCE/spam originating from your service to adversely impact the PC-COASTS network and its customers, you may be assessed a \$1,000 penalty fee, in the sole discretion of PC-COASTS. (As an example, if you fail to properly administer and protect your self-managed server from being exploited by a third party, this failure on your part in turn results in expanded degradation of the PC-COASTS network.) If you subscribe to the PC-COASTS Security Monitoring Plan and PPIS, and you implement Best Practices in accordance with the plan, you will not be assessed a penalty fee.



PC-COASTS Acceptable Use Policy

EMAIL

Sending unsolicited email messages, including, without limitation, unwanted advertising and informational announcements, is explicitly prohibited, whether sent in bulk or not, and whether commercial in nature or not. The use of PC-COASTS resources to sell or enable the sale of "bulk" and/or "stealth" email software (to include so-called "spoof" software) is strictly forbidden. The use of PC-COASTS resources to sell or enable the sale of software designed to "harvest" email addresses is also categorically prohibited. A user shall not use another site's mail server to relay mail without the express permission of the site owner. Legitimate mailing lists and subscriber lists are acceptable. Otherwise, it is spam.

USENET

Posting the same messages to multiple newsgroups (excessive cross-posting or multiple-posting, also known as "SPAM") is expressly prohibited.

INDIRECT OR ATTEMPTED VIOLATIONS OF THE POLICY, AND ACTUAL OR ATTEMPTED VIOLATIONS BY A THIRD PARTY ON BEHALF OF A PC-COASTS CUSTOMER OR A CUSTOMER'S END USER, SHALL BE CONSIDERED VIOLATIONS OF THE POLICY BY SUCH CUSTOMER OR END USER.

For Example: If you are hosting a bulk email site on PC-COASTS servers and you use another ISP to SPAM from in order to reference your PC-COASTS site by IP address or domain name, you are violating PC-COASTS policy and possibly the law. If you have been granted telnet access to PC-COASTS servers, multiple telnet log-ons are strictly prohibited and you must come from a valid IP address. Forgery is against the law. Any type of denial of service attack from valid or invalid addresses is a violation of PC-COASTS security policy and against the law. If you have been granted password privileges for FTP or telnet, sharing your password with an unauthorized user or third party is strictly prohibited. Complaints regarding illegal Use or System or Network Security issues should be sent to support@pc-coasts.net. Complaints regarding email abuse should be sent to support@pc-coasts.net. Complaints regarding USENET abuse or SPAM should be sent to support@pc-coasts.net

COPYRIGHT INFRINGEMENT

The Digital Millennium Copyright Act provides limitations for service provider liability relating to material online with regard to information residing, at the discretion of the user, on a system or network that the service provider controls or operates. 17. U.S. 512(c). The designated agents for notification of claimed infringement are: AIT, Inc. ATTN: AIT General Counsel 421 Maiden Lane Fayetteville, NC 28301. To provide counter-notice in response to an allegation of copyright infringement go to <http://www.ait.com/copyrightinfringementcounternotice.php>. For other legal issues or concerns contact: PC-COASTS, LLC. ATTN: PC-COASTS General Counsel, PO Box 932, Pine, AZ 85544.

To view our customer agreement http://www.pc-coasts.net/legal/pcc_ca.pdf

PC-COASTS does not tolerate any pornographic material or spamming and both infringements will result in an investigation and possible termination and removal of the site and/or virtual



PC-COASTS Acceptable Use Policy

server without a refund. PC-COASTS prides itself as a responsible member of the Internet community and is committed to protecting the data of and providing quality service to all PC-COASTS customers all of the time.

INTERACTION WITH PC-COASTS STAFF

Any threat, vulgar and profane language directed at any PC-COASTS staff member through phone or email may result in immediate termination of an account. Any violation of this policy by any employee, contractor or third party programmer of PC-COASTS should be reported immediately. Bottom line is let's work together toward a mutually beneficial relationship and create a prosperous and responsible Internet community.

Microsoft®, FrontPage®, and the related logo(s) are registered trademarks of Microsoft® Corporation.